

NDTA Quality Award

2009

American United Logistics (AUL)

American United Logistics (AUL) continues to dominate the freight forwarding industry in Iraq by maintaining standards of excellence in customer service, support, and satisfaction. Operating in the most austere conditions imaginable, AUL maintains a .557% reported discrepancy standard for cargo delivered in Iraq, well below the industry standard of 1%. They accomplish this by taking pride in ensuring every piece of cargo is protected against the wartime elements.

In coordination with the USC-05 ocean carriers, AUL delivered cargo on time, on target, and on average ten days ahead of the Required Delivery Date throughout FY08. Their demonstrated service record was instrumental in recent Multi-National Security and Transition Command decisions to shift all Foreign Military Sales cargo deliveries from North Port Umm Qasr to South Port Umm Qasr to facilitate the immediate handling and processing by AUL.

The 840th Transportation Battalion says: “AUL’s flexibility has provided a unique service by spearheading a remarkable collaboration in partnership with industry and sustainment of Coalition Forces in the theater”.